



QUESTIONS	ON-PREMISE		CLOUD
	ConfigMgr	Intune	
What PII data is collected?	Billing contact information (first name, a last name, and an email address) for billing purposes. We also collect limited, no PII-attached telemetry data .		If you use Custom Apps or Intune for Cloud, you are required to sign into the portal with Azure SSO. We will also collect Azure User IDs on top of your contact information and limited telemetry data.
Where is customer data stored and processed?	PII is stored ONLY in the US currently, in Azure, Method:CRM and Salesforce. Telemetry data stored in Azure. Accessed globally by team members around the world.		Cloud products: Telemetry data stored in US AND EU. Azure User IDs are kept in EU cloud if EU selected, but telemetry data is stored in both the US and EU Azure.
Is there SSO capability?	No, there is no identity management required. As the software is installed on a server, whatever methodology you use to log in to the server is what we use.		Yes, OIDC + OAuth by relying on AAD/Entra Authentication.
Does PMPC need access to customer environment?	No.		No.
What permissions does PMPC need to publish apps and updates?	ConfigMgr Requirements Certificate Configuration	Azure App Registration	Enterprise App Registration (Cloud)
Where is software hosted?	Customer Environment (ConfigMgr)	Customer Environment (Intune)	Cloud Portal
How long is data retained?	Indefinitely, unless deletion requested by customer. Please refer to our privacy policy for more information.		