



When production breaks, the last thing you need is scripted support.

Real support shouldn't feel impossible to get. Most IT teams are stuck between chatbots, outsourced call centers, and support teams that don't actually understand Microsoft environments.

Patch My PC does things differently.

Support is included at every level because we believe helping customers succeed is part of the product — not an upsell.

Our engineers are real humans with deep expertise across Microsoft Intune, Configuration Manager, WSUS, and third-party patching. Many are former sysadmins, cybersecurity experts, Microsoft MVPs, and enterprise IT professionals who've managed the same environments you support every day.

INCLUDED FOR EVERY CUSTOMER

- Easy access to real engineers
- Support included at every level
- Live chat and support portal access
- Live screen share troubleshooting sessions when needed
- Follow-the-sun global coverage
- Support that understands the Microsoft ecosystem

WE DON'T DISAPPEAR WHEN THINGS GET COMPLEX.

When issues involve Microsoft platforms, certificates, Intune, ConfigMgr, or third-party applications, we work alongside your team to help identify the problem and guide next steps.

Because support should feel like having another engineer on your team — not another ticket in a queue.

WHY DO WE DO IT THIS WAY?

Because Patch My PC was built by people who lived these problems firsthand.

Former sysadmins. Engineers. Microsoft MVPs.

We know what bad support feels like. So we built the kind of support experience we'd actually want ourselves.

