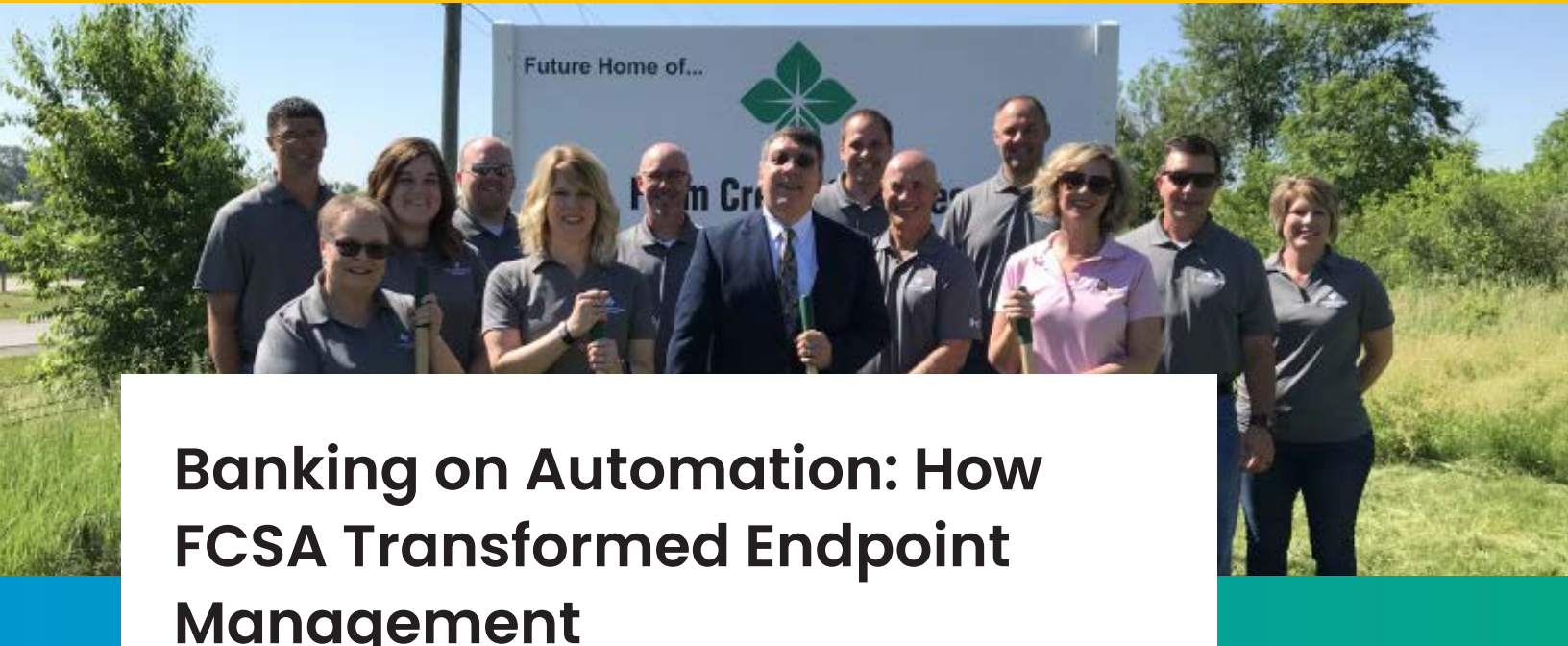




Banking on Automation: How FCSA Transformed Endpoint Management

Farm Credit Services of America's story

When 3,500 endpoints sit between you and quitting time, every manual package feels like another mile on the treadmill. Farm Credit Services of America's desktop team knew the routine all too well—spreadsheets, vendor websites, and two straight days a month spent babysitting updates. Then they rolled out Patch My PC, and the grind turned into cruise control.

ABOUT FARM CREDIT SERVICES OF AMERICA

Farm Credit Services of America (FCSAmerica) is a customer-owned agricultural lender serving producers across Iowa, Nebraska, South Dakota, and Wyoming. The cooperative manages \$37.6 billion in assets and delivers credit, crop insurance, and financial services to more than 50,000 producers and agribusinesses—all while returning cash-back dividends to its member-owners.

TOO MUCH AT STAKE: WHY FINANCIAL IT CAN'T AFFORD GAPS

For the lean IT team at Farm Credit Services of America, keeping up with third-party patching felt like an uphill battle. With dozens of apps to maintain, the process was manual, repetitive, and unforgiving. Phillip Dougherty described spending up to two full workdays every month just packaging apps in SCCM—tracking installer versions in Excel, building out deployments by hand, and hoping nothing slipped through the cracks.

But something always did. "We didn't even realize a new version had released," he said, recalling the moment a Qualys scan flagged vulnerabilities from outdated software. Without real-time alerts or auto-updates, the team found out about version changes only after a security red flag.

PRODUCTS

Enterprise
Publisher

INDUSTRY

Finance +
Insurance

PERSONA

IT Admin

DEVICES

3,500

And the pressure didn't stop there. In a regulated industry like finance, compliance isn't optional. With their small team stretched thin, even routine patching could delay higher-priority projects, and every delay meant a longer window of risk.

"Before Patch My PC, our security scores were consistently below 95%," Eric Nelson shared. They needed a fix that was fast, scalable, and dependable.

From Spreadsheets to Seamless: How FCSA Gained Control

That fix came with Patch My PC.

"Patch My PC saved us countless hours every month by automating updates," Eric said. Gone were the manual builds, the constant version checks, and the risk of human error. Instead, Patch My PC's powerful catalog and seamless publishing tools took over, delivering timely updates without the drag.



Patch My PC's powerful catalog and seamless publishing tools took over, delivering timely updates without the drag.

Eric Nelson
Team Member

No more cross-referencing Excel. No more waiting for Qualys to sound the alarm. With real-time patching and a constantly evolving app library, Phillip's team finally had visibility and control—without the workload.

Customization was just as easy. Pre- and post-installation scripts? Built in. And because Patch My PC integrated directly into their existing ConfigMgr setup, deployment consistency improved overnight.

Most importantly, the team could get back to what mattered. "Now we're focused on OS deployments and strategic projects," Phillip said. Their security scores now regularly hit 95% or better, and monthly patching no longer feels like a chore.

Patch My PC didn't just lighten the load—it changed the game.

SECURE, STREAMLINED, AND AUDIT-READY

Farm Credit Services of America turned a patching pain point into a smooth, reliable operation. With Patch My PC, the team automated workflows, cut out busywork, and eliminated update blind spots—no more spreadsheets, no more last-minute scrambles.

And in finance, those blind spots come at a cost. The average breach in the financial sector runs \$5.9 million, the second-highest of any industry. In 2023 alone, the industry saw 744 publicly reported compromises—that's more than two per day.

PARTNER WITH US

AI-powered attackers move faster than ever. Legacy patching can't compete. Patch My PC automates third-party app updates, protecting enterprise devices within hours, not months.



PATCH MY PC

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